



Considerate Constructors Scheme

WHAT IS THE CONSIDERATE CONSTRUCTORS SCHEME?

It's a voluntary Code of Practice that promotes caring and responsible building contractors by raising their standard of site management and community relations beyond the legal requirements.

It aims to:

- minimise any disturbance or negative impact by construction on site
- eradicate offensive behaviour and language on site
- encourage effective handling of complaints

WHY IS THE CODE OF PRACTICE IMPORTANT?

As specialists in community development and estate regeneration of new affordable housing, Countryside Properties in partnership with Notting Hill Housing Trust works closely with local communities. They want to establish and maintain good relationships with residents. Their developments must therefore have competent management, efficiency and an awareness of local issues, in order to create and maintain goodwill with the residents.

HOW IS COUNTRYSIDE PROPERTIES INVOLVED?

They are committed to operating the seven point Code of Consideration on Barham Park Estate. This means being:

- considerate
- environmentally aware
- clean
- respectful
- safe
- responsible
- accountable

In addition, Countryside Properties and NHHT will produce Code of Conduct booklets in consultation with the Residents' Focus Group. They will ensure that all work is carried out with due consideration for local residents, workers, pedestrians, visitors and others in the community in a manner that will minimise disturbance. Their Resident Liaison Officer will keep residents fully informed before, during and after the development. They also have a 24 hour 'Care Line' service.



HOW IS THE SCHEME MONITORED?

The Tenants & Residents Association and the Residents' Focus Group will monitor the scheme through regular inspections and meetings with the Site Manager and Resident Liaison officer.

In addition, the site will be visited by one of the Scheme's Monitors. The Monitors are experienced industry professionals, drawn from the senior ranks of the industry, who are trained in the expectations of the Scheme. The role of the monitor is to give a subjective view of the site and to assess how it's performing against the Scheme's Code.