



Priority Estates Project (PEP) is a national, not-for-profit company.



We work with statutory and voluntary agencies and

local communities, to improve services and to make sure they meet the needs of local people. We provide advice, hands-on project work, training, and research services – based on years of experience.

Our vision is in line with government objectives to tackle social exclusion, support neighbourhood renewal and to build sustainable communities.

PEP has worked with residents and social landlords since 1979

We have helped improve housing management and increase resident involvement in neighbourhoods across the country. In response to the changing needs and priorities of communities, our work now extends beyond housing to other areas of social policy.

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PEP Limited - Empowering Communities



PEP helps tenants and other local people to get involved in the decisions that affect their lives

- To develop their own solutions to local problems
- To recognise and build upon the potential within their communities
- To support self-help, mutual aid and community control.

Research and Development

PEP's research seeks to increase understanding, inform good practice and support innovation. Our promotion activities aim to inform the development of housing and social policy at national and local levels.

Most of our research is published and available through PEP publications or other social policy publishers.

Regenerating Neighbourhoods



PEP works with tenants, local authorities, registered social landlords and other service providers to tackle the complex problems of social and economic exclusion in disadvantaged neighbourhoods.

Improving Services

PEP has long experience of developing service delivery and quality management in social housing. As strong advocates of partnership working, we now share the benefits and lessons of this work with other locally managed services such as health, education, social services and leisure.

Training

Training underpins all of our work. We are leading providers of training for tenants, staff, and policy-makers. Our Training Courses are very popular. All PEP consultants have experience in delivering training to the highest professional standards.

Winning Ideas

PEP has maintained a programme of research and piloting projects, which increase our understanding of the issues, informs good practice and supports the development of innovative solutions.

